



## Symptom

1. Create a Shortcut for a User Form from Tools -> User Shortcuts -> Customize.
2. Set "F2" (for example) as a shortcut for this User Form.
3. Close SAP Business One from File -> exit
4. Open SAP Business One and login to another Company other than the one you created the Shortcut in.
5. Switch back to the Database you used originally
6. Press F2 to test the shortcut

The Shortcut that was defined disappeared.

This issue affects add-on forms only.

## Cause

Bug

## Solution

This issue is a future version candidate.

## Other terms

User Form, Shortcut, customize, F2, switch company, change, database, saved, lost, SAP Business One

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## Header Data

<b>Released On</b>	21.09.2011 04:37:52
<b>Release Status</b>	Released for Customer
<b>Component</b>	SBO-SDK-UI User Interface
<b>Other Components</b>	SBO-SH-SDK-UI User Interface
<b>Priority</b>	Correction with low priority
<b>Category</b>	Program error

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## Validity

Software Component	Version
SAP BUSINESS ONE	2005 A
	2005 A SP01
	2005 B
	2007 A
	2007 B
	8.8
	8.81